

Visit us in **Montréal**



The Craig Order Desk Attachment Professionals are just a call away. Whether you're calling for parts, a quote, or help with your next custom application, The Craig Order Desk provides same-day feedback so you don't waste time waiting on details for planning your next job.

Our order desk is open extra hours to serve our customers across North America. Using a modern database system for all customer contacts allows us to provide you with answers the same day you contact us for virtually every request.

Our team of experienced professionals live and breathe heavy equipment and are a wealth of

knowledge. When it's time to get serious about your next attachment, the inside sales team at the Craig Order Desk can get you going in the right direction.

The Faces Behind The Phones



Kevin McQuade
Order Desk Supervisor
kmquade@craigattachments.com

Kevin has been with Craig for three years and brings with him a background that speaks to attention to detail in both service and heavy equipment industries. A veteran of GM's automotive service program, Kevin also spent time in the North West working as a safety officer for oil drilling operations.

At Craig, Kevin is responsible for making sure that your quote requests get to the right people at the right times, your installations are on schedule and your purchase orders are placed into our production process with everything they need to be built on-time and on-budget.



Chris Allan
Inside Sales Rep
callan@craigattachments.com

Chris is a lifelong employee of Craig Manufacturing who started a whopping 26 years ago as a welder. Given his history, it goes without saying, Chris knows his stuff.

Custom requests are Chris' specialty because most likely we've done it before and he's seen what works and what doesn't first hand.



Phil Hamilton
Parts Sales
phamilton@craigattachments.com

Phil is another longtime employee of Craig. Ever since 1981, Phil has been involved in part sales and has a mind like a trap that rattles off part numbers by memory faster than any computer known to man.

If you've got broken gear, Phil can work with you to diagnose the problem and find the parts you need. He can also suggest the best ways to go about fixing the part - saving you frustration and labour time.



Mark Waugh
Technical Services
mwaugh@craigattachments.com

Mark has eight years under his belt in engineering at Craig and has been a key player in the design of much of our hydraulically actuated attachments. Before coming to the Sales Department Order Desk, Mark excelled as the head warranty and installation engineer.

Now, Mark makes sure that the attachments you're quoted are the best possible solution for your jobsite and your machine. Bridging the gap between sales and engineering, Mark can help you tackle the toughest custom applications.



Danny Clark
Inside Sales Rep
dclark@craigattachments.com

Danny comes from a background in Freightliner, Western Star and Sterling truck sales and has been with Craig for just over a year and a half.

When Danny started we sent him straight down to the assembly department where he learned about Craig attachments in the most hands-on way possible. Now he's a key member in the quoting team who is always ready to work with you on your next project.



Andrew McLean
Warranty Administrator
amclean@craigattachments.com

Andrew's mission at Craig is to make sure that if something unforeseen happens with your new Craig attachment, we can work together to get you going again as soon as possible.

Coming from a background in Forestry Equipment Andrew understands that gear can break under a wide variety of unexpected conditions and has the skillset to work with you to find a solution.



Tracy Lovely
Sales Administrator
tlvely@craigattachments.com

At the Order Desk, Tracy confirms and processes each order as well as sending you your confirmed shipping date at the time of order. Tracy may be relatively new to Craig but she has a background in Skid Steer Manufacturing and certainly knows her way around heavy machinery.

Tracy is the direct link between our sales and production departments and keeps our reps up to date on scheduling and deliveries in real time.

Attachment Experts
Since 1946

